



## LIFETIME LIMITED WARRANTY

### WARRANTY COVERAGE

MS International (“MSI”) warrants the warranty to the purchaser of a Stile porcelain countertop (the “registered owner”) of a Stile porcelain countertop (the “countertop”) that the countertop will be free from material integrity defects under normal conditions and use and stain resistant to stains caused by common food and beverages (“covered claims”) for life of the countertop.

### YOUR WARRANTY AND REGISTRATION

To receive coverage under this limited warranty, the countertop must be:

- Owned by a registered owner;
- Paid for in full, as evidenced by a valid proof of purchase (the original receipt for the countertop from the fabricator/wholesaler the registered owner purchased the countertop from);
- Registered within 60 days of installation of the countertop by the homeowner, who can complete registration online, by fax or mail. Upon validation of purchaser’s warranty registration, purchaser will be sent a confirmation via email or a postcard via mail.

#### MSI REGISTRATION FAX LINE

Fax Number: 714-685-2730

or mailing it to:

#### MSI WARRANTY REGISTRATION

2095 North Batavia Street

Orange, CA 92865

- If the registered owner sells or transfers the property in which the countertop is installed, the new owner of the property may become the registered owner by contacting a warranty service representative at MSI and sending proof of transfer of ownership, together with the completed new registered owner information section of the warranty registration form via fax or mail to the address above. These steps must be taken within 60 days of transfer of ownership.



## LIFETIME LIMITED WARRANTY

### WARRANTY SERVICE

To obtain warranty service under this limited warranty, the registered owner must contact MSI during the warranty period using the toll-free warranty service telephone number: 1-877-421-9661 or in writing at: MSI Warranty Service, 2095 North Batavia Street, Orange, CA 92865 and inform MSI's warranty service representative of the nature of the problem.

### WHAT THE WARRANTY COVERS

This limited warranty covers claims, including:

- Organic: Coffee, Tea, Food
- Oil-based: Grease, Cooking Oil
- Material Integrity

### WHAT THE WARRANTY DOES NOT COVER

This limited warranty does not cover any claims by the current registered owner or any prior registered owner resulting from:

- Accidents, neglect, abuse, negligence, mishandling or alteration of the countertop or damage to the countertop caused by acts of God or vandalism.
- Homeowner abuse caused by mistreatment.
- Damage due to cleaning with abrasive products and or an acidic cleaner.
- Claims outside of this warranty, such as failed workmanship of fabrication or installation of the countertop and other damages to the countertop that occur during its shipping, transportation or installation, shall be handled by their partners separately.